

Overview

The MD of Foothills has merged with Safe Communities Alert Network a regional mass notification system

Safe Communities Alert Network (SCAN)

This system will send a **Critical Alert** to you in the event of an emergency or serious incident occurring within the MD of Foothills. Additionally, you can choose to receive other non-urgent **Information Alerts** that can provide important information about issues which have the potential to escalate or become disruptive. Alerts will only be sent to you if you register your contact information and sign up for this service.

You will receive time-sensitive messages to the devices and delivery systems you specify: home phone, cell phone, text, email, business phone or mobile app.

How It Works:

When the MD of Foothills issues an alert, you will receive a message on the voice or text communication methods that you have registered. Once you receive an alert, you will be prompted to confirm back to the system that the alert has been received. If you do not confirm receipt of the alert, the system will continue to attempt to reach you through all of the contact paths that you have registered.

Notification Sources

When you add the following numbers under SCAN to your contact lists - you know they are notifications:

Texts from SCAN will show as 89362

Emails from SCAN

ECC@mdfoothills.com (from MD of Foothills)

Safe Communities Alert Network (from regional)

Phone call from SCAN

403-603-3557 (MD of Foothills)

403-933-6568 (Regional)

SIGN UP FOR NOTIFICATIONS

Click on the Sign-Up Tab to get started with the registration process

My Profile:

You will be asked to enter personal information including: a user name, your first and last name, a password, an answer to a security question and your email address. You will then identify the contact paths that you want alerts sent to, which can include: home phone, cell phone, business phone, text and email. You will be asked to provide a minimum of 2 contact

paths that we can send alerts to - and you get to set the priority of how your alerts are to be received. Please add as many contact paths as you can to ensure the delivery of the alert. Technical difficulties such as phone service going down or voicemail settings may occasionally disrupt message delivery. If your phone contact path does not work, your text messaging or email likely will still receive the message.

My Information:

This section is completely voluntary - you have the opportunity to identify special needs / requirements you may have as well as to identify if you have pets or livestock at your property.

STOP RECEIVING NOTIFICATIONS

You can stop receiving notifications at any time by removing your contact information from your profile. Should you have any difficulty in this regard, please contact the Help Desk at 403-603-6308 for assistance.

REGISTERED USER PRIVACY POLICY

Personal information that you provide to the MD of Foothills through the Everbridge Mass Notification Service will be used to notify you about emergency or serious incidents as well as informational notifications for less urgent matters. The MD will not disclose your personal information to third parties without written consent, unless disclosure is required pursuant to a warrant for the purposes of criminal investigation. All information is hosted on servers in Canada. If you have any questions about the collection or use of your personal information, please contact the Help Desk at 403-603-6308.